Decision Making and Creative Problem Solving

Course Objectives:

This course is designed to introduce the participants to decision making and problem solving. Emphasis will be placed on decision making and problem solving strategies, techniques, and steps to make good decisions.

Course Content:

The following provides an overview of the main topics to be covered in this course*:

- Understanding the role of decision makers
- Decision making techniques
- Consensus decision making
- Steps in the decision making process
- Individual and group decision making
- Factors to keep in mind while making decisions
- Creative problem solving techniques
- Barriers/blocks to problem solving

*All training is customized to meet the needs of associates at every level of the organization.

Additional Information:

- Typical course length is 4 – 8 hours

For more information or to speak to an ECC Corporate Training Specialist: Call 716-851-1805.