ISO 9001 Certification Training

Is your organization ready to pursue ISO 9001 Certification?

If it is, ECC Corporate Training can help to get your organization’s ISO 9001 Certification started and completed!

We offer the following ISO 9001 Certification training and support: gap analysis, documentation development, ISO implementation team training, internal auditor training, ISO Registrar information, and more!

What is ISO 9001?

Without satisfied customers, an organization is in peril! To keep customers satisfied, the organization needs to meet their requirements. ISO 9001 is used when you are seeking to establish a quality management system that provides confidence in your organization’s ability to provide products that fulfill customer needs and expectations. It is the standard in the ISO 9000 family against whose requirements your quality management system can be certified by an external body.

Some of the requirements in ISO 9001 include:

- A set of procedures that cover all key processes in the business
- Monitoring processes to ensure they are effective
- Adequate record keeping
- Checking output for defects, with appropriate and corrective action where necessary
- Regularly reviewing individual processes and the quality system itself for effectiveness
- Facilitating continual improvement

Course Objective:

ECC can deliver an ISO 9001 training program that will prepare an organization to pursue “ISO 9001 Certification”.

Course Content:

Below is a description of the modules of training that will make up the entire ISO 9001 program:

- **Gap Analysis** - This process will assist the organization in learning where gaps in the current Quality Management System exist in relation to the ISO 9001
standard. This analysis is critical to the overall success of the program because it identifies the areas of quality that need improvement.

- **Executive Management Overview** - This training session is intended to prepare senior management for the process of moving the organization through ISO certification.

- **Core Implementation Team Training** - In depth training for the core quality group of the organization that provides in-depth training in the requirements of the ISO Standard.

- **Documentation Development** - Through this training, a Quality System Manual and supporting procedures will be developed by the Core Implementation Team.

- **General Quality Management System** - This training session will be structured as an introductory level course on quality management for all employees. This session is intended to provide all employees with the information needed to understand the purpose for implementing an ISO 9001 Quality Management System, the potential benefits of implementation, and what their role and responsibility is in successful implementation.

- **Internal Auditor training** - This training would be provided to the organization’s selected internal audit group. This session is intended to train the organization’s internal audit group in how to plan, prepare, conduct and report the results of audits of the QMS.

*All training is customized to meet the needs of associates at every level of the organization.*

**Additional Information:**

- Typical full program length is 100+ hours. Each module can be offered separately as a stand-alone training class, if desired.

- For more information or to speak to an ECC Corporate Training Specialist: Call 716-851-1805.